



Dear Mr Muralidharan,

Date:-26/08/2016.

On Behalf of Dodhia group, I would like to share our words of appreciation for the excellent work done by you and your team in taking us through Kaizen Journey.

Working with you and your team in our operations has been a great experience. The bridge between theory and practice is far larger and deeper than what most people think it is. The unique benefit Kaizen enablers' Academy (KeA) brought to us was, the "hands-on" implementation of Kaizen practices.

KeA's unique *HANDS-ON* approach towards Kaizen Implementation is much deeper - as their entire focus is on involving the "whole" organization & not just some sections only. For a lasting Kaizen Culture to evolve, this is one aspect, where most of the organizations find it challenging.

You have engaged all our employees and brought to the fore the pride of learning, continuously improving and contributing to the success of Dodhia in serving customers.

We are less than One year into our Kaizen journey, but we have celebrated many milestones (5S, Visual Management, Production Culture, Quality Culture & Inventory reduction) but nothing quite equals what we consider to be our most admirable achievement – "creating a thinking workforce that is motivated to continuously improve everyday that can take us towards our goal".

Dodhia Group has been learning a lot from KeA and we hope to continue this journey in the years to come. Through your Unique Kaizen Systems, we are confident to sustain this effort into the future, despite today's changing customer needs.

KeA has now become a part of Dodhia team that shares the same vision. Our team is really fortunate to have the privilege of working with KeA & Team.

Through your practices, I am sure you will make India proud.
I wish you all the very best !

Yours truly,

Pradeep Dodhia

Director

Dodhia Group